Chapter 7500

CREDIT GATEWAY FEDWIRE AND AUTOMATED CLEARING HOUSE (ACH) CREDIT DEPOSITS TO THE ACCOUNT OF THE BUREAU OF THE FISCAL SERVICE

This chapter prescribes procedures for nontax Fedwire and ACH credit deposits to the account of the Bureau of the Fiscal Service (Fiscal Service), U.S. Department of the Treasury (Treasury), made through the Credit Gateway.

Section 7510—Scope and Applicability

This chapter applies to federal entities with deposits for credit to the account of Fiscal Service made through Fedwire or the ACH Network. Federal entities transfer deposits over Fedwire or ACH only when Fiscal Service determines that it is advantageous to the government.

Section 7515—Authority

31 U.S.C. 3301 and 3302

Section 7520—Definition of Terms

Agency Location Code (ALC)—A number that identifies the accounting office within an agency that reports disbursements and collections to Treasury.

Automated Clearing House (ACH)—A batch process store-and-forward system for clearing electronic payments between financial institutions. The ACH system connects Federal Reserve Banks (FRBs), Fiscal Service, and depositary institutions.

Collections Information Repository (CIR)—A Fiscal Service collections reporting tool that provides deposit reporting and detail of collection transactions to federal entities.

Credit Gateway Account—A 12-digit number used to identify an agency cashflow within an ALC.

Credit Gateway Customer Care—The Credit Gateway customer service area responsible for assisting agencies and financial institutions.
Credit Voucher—Refers to the SF 215: Deposit Ticket, issued by Fiscal Service.

Debit Voucher—Refers to the SF 5515: Debit Voucher, issued by Fiscal Service.

Federal Reserve Bank (FRB)—Any district bank or branch bank of the Federal Reserve System.

Fedwire—An electronic wire transfer system developed and maintained by the Federal Reserve. This system connects FRBs, Fiscal Service, and depositary institutions that maintain an account at an FRB.

International Treasury Services (ITS.gov)—The Bureau of the Fiscal Service international payment services to federal entities.

Nacha—The organization that manages the development, administration, and governance of the ACH Network.

Section 7525—Background and Concepts

The Credit Gateway is a deposit program that Fiscal Service uses for receipt of federal entity Fedwire and ACH credit transactions. It is operated by a commercial bank that has been designated as a financial agent of the government. However, the transactions settle at Federal Reserve Banks (FRB) rather than at the commercial bank. In essence, the commercial bank processes information about the transactions and the FRBs are responsible for settling the transactions. As collections are processed by the Credit Gateway, it sends detailed transaction information in near-real time to Fiscal Service reporting systems, namely the Collections Information Repository (CIR). The CIR, in turn, provides this information to government-wide accounting systems. ACH collections are sent to CIR at the end of the business day.

Section 7530—General Guidelines

7530.10—New Account Setup and Maintenance

Before processing any Fedwire or ACH transactions through the Credit Gateway, a federal entity must establish an account within the Credit Gateway. Before setting up a new account, the federal entity must:

- have a valid Agency Location Code (ALC). Fiscal Service’s Fiscal Accounting area manages ALC setups. Refer to TFM Volume I, Part I, Chapter 2000, section 2025,
- be enrolled in the CIR, and
- complete and submit a Credit Gateway Account Setup Form to Fiscal Service’s Settlement Services Division. See contact information listed for inquiries concerning new account setup.

Fiscal Service reserves the right not to offer Fedwire or ACH services for a specific federal entity cashflow if Fiscal Service determines that it is not cost effective or in the public interest. New account setup takes several
business days to complete. The Credit Gateway program reviews each form for accuracy and submits it to Credit Gateway Customer Care for account setup. It returns incomplete forms to the federal entity for correction and resubmission. After account setup is complete, the Credit Gateway program area notifies the federal entity and provides it with the new cash flow account number and payment instructions. The federal entity may provide this information to its customers. The Credit Gateway program area will periodically review federal entity accounts. Accounts that are inactive for a year or more are subject to closure without notice. For account setup and customer care contact information, see Contacts.

7530.20—Federal Entity Inquiry

The Credit Gateway Customer Care area is available to assist federal entities with transaction inquiries and exception processing. The Credit Gateway Customer Care hours are from 8:30 a.m. to 7 p.m. Eastern Time (ET). When calling Credit Gateway Customer Care, federal entities should have their ALC number, the amount of any transaction in question, the date of the transaction, and any other pertinent data that can be used to identify the transaction.

Section 7535—Federal Entity Notification of Deposits and Deposit Adjustments

7535.10—Voucher and Support Listing

As Fiscal Service receives funds transfer messages, the messages are accumulated by each ALC or Credit Gateway cashflow account number. At the end of the business day, the Credit Gateway generates a credit voucher (SF 215) file and a debit voucher (SF 5515) file and sends the files to the CIR. Voucher numbers are system generated and may repeat over subsequent months. Federal entities should not program their systems off of voucher numbers. All deposits/vouchers are available to federal entities for inquiry and reporting via the CIR. Deposits/vouchers reflect a daily summary of total dollars received and returned for each ALC or Credit Gateway cashflow account and include full transaction detail records.

7535.20—Same-Day Notification

Federal entities requiring same-day reporting of Fedwire transactions may view their data within the CIR. Federal entity access to the CIR allows the federal entity to view in near-real time its incoming Credit Gateway Fedwire transactions via online inquiry or computer download. This information is intended to supplement the end-of-day credit/debit voucher information and is not final until the close of the business day. Federal entities access the CIR through the internet. To enroll in the CIR, contact the CIR Customer Support (see Contacts).

7535.30—Errors and Deposit Adjustments

Generally, if a remitter fails to follow payment instructions, the Credit
Gateway automatically reverses (Fedwire) or returns (ACH) the transaction. Typically, the Credit Gateway does not manually correct transactions but reverses or returns transactions that do not have a valid ALC or Credit Gateway account number. The Credit Gateway may attempt to manually correct Fedwire transactions above a certain dollar threshold.

Federal entities should review their Credit Gateway deposits daily for errors and promptly notify the Credit Gateway Customer Care if corrective action is required. ACH debits are not permitted to the Credit Gateway, and federal entities should advise their remitters accordingly. If a debit is received in a federal entity’s account, the Credit Gateway automatically returns it to the originating financial institution.

**Section 7540—Erroneous Federal Entity Reporting of Deposits**

Federal entities view reporting of all Credit Gateway credit/debit vouchers for their ALCs in the CIR. Erroneous or unidentifiable transactions should be reported promptly to the Credit Gateway Customer Care for return or correction. Federal entities may request a voucher correction when transactions are posted to the wrong ALC. They must submit a Gateway Account Correction Form to Credit Gateway Customer Care if the correct ALC is known (see Contacts). Forms are available on the Credit Gateway website. Both federal entities impacted by a correction must be in agreement before the correction is submitted to the Credit Gateway. If the correct ALC is not known, the transaction must be returned, as described below.

**Section 7545—Fedwire Processing Guidelines**

**7545.10—Hours**

Normal Fedwire processing hours for the Credit Gateway are Monday through Friday (except federal holidays) from 8:30 a.m. to 6 p.m. ET.

**7545.20—Required Information for Funds Transfers**

Requests for transmitting funds to Fiscal Service normally are initiated by the federal entity’s customer to its bank’s funds transfer department. Banks that do not maintain an account at an FRB must use the services of correspondent banks that do have an FRB account. All Fedwire must be sent directly to Fiscal Service via the Credit Gateway. Fedwires will not be accepted at designated Treasury General Account (TGA) financial institutions. Federal entities should instruct their customers to send Fedwire deposits as early as possible and no later than 5 p.m. ET on the desired receipt date.

Policies and procedures regarding remitters’ requests for funds transfer are determined by the bank sending the transfer, not the Credit Gateway. Therefore, federal entity customers also must work within the processing guidelines established by their bank. Bank guidelines may include processing cutoffs, transaction fees, and other bank requirements. Funds transfer fees charged by the bank of the remitter are to be paid by the remitting customer. Fees should
not be deducted from the payment amount due to the federal entity.

Federal entities must provide information on a Fedwire funds transfer message to Fiscal Service as specified in Appendix 1. Federal entities may obtain payment instruction templates from the Credit Gateway program that can be provided to their customers.

7545.25—Funds Transfers from Foreign Banks

Federal entity customers outside the United States may send Fedwires directly to the Credit Gateway provided their foreign bank has a U.S. correspondent bank and funds are being sent in U.S. dollars. Wires denominated in a foreign currency must be processed through Treasury’s International Treasury Services (ITS.gov) program. Federal entities should contact ITS.gov (see Contacts) for assistance with foreign currency denominated transactions. In conjunction with the Credit Gateway, ITS.gov is the front end of the process, which forwards the wire to the Credit Gateway at the back end. See Foreign Currency Payments, I TFM 4A-3000, Section 30125.

7545.30—Returns

The need to return a Fedwire received in the Credit Gateway may result due to errors by the sending financial institution or miscommunication between a federal entity and its remitters. Fedwires older than six months will not be returned. After six months, the federal entity must make a disbursement through Payment Management to get the funds back to the appropriate party (see TFM Volume I, Part 4a, Chapter 2000). Returns fall under two categories, same-day and prior-day. Each type requires its own procedure and is explained as follows. All returns must be for the full amount of the original transaction; partial returns are not permitted.

7545.40—Same-Day Return of Fedwire Transfers

Federal entities should use the following procedures to request the return of a Fedwire received on the current business day. Federal entities may use one of the following two options.

7545.40a—Option A (No Form Required)

The federal entity instructs the remitter to have its financial institution send a Fedwire “Request for Reversal” (Fedwire type code 1001) to the Credit Gateway no later than 4 p.m. ET. Upon receipt, the Credit Gateway automatically returns the Fedwire. If the Fedwire “Request for Reversal” is received after the 4 p.m. ET cutoff, the Credit Gateway processes the request on a best-effort basis or on the next business day. No further action by the federal entity is required.

7545.40b—Option B (Form Required)

The federal entity may complete and email a Fedwire Return Form to Credit Gateway Customer Care no later than 4 p.m. ET. Forms are available on
the Credit Gateway website. Incomplete forms are returned to the federal entity for correction and resubmission. Once a complete form is received, the Credit Gateway returns the Fedwire that business day. If Credit Gateway Customer Care receives the email after the 4 p.m. ET cutoff, the Credit Gateway processes the request on a best-effort basis or on the next business day. For assistance with same-day returns, contact Credit Gateway Customer Care.

7545.50—Return of Prior-Day Fedwire Transfers

Federal entities should use the following procedures to request the return of a Fedwire received on a prior business day. Federal entities may choose between one of the two options below.

7545.50a—Option A (No Form Required)

- Step 1—The federal entity instructs the remitter to have its financial institution send a Fedwire “Request for Reversal of a Prior-Day Transfer” (Fedwire type code 1007) to the Credit Gateway no later than 4 p.m. ET. If the Fedwire “Request for Reversal of a Prior-Day Transfer” is received after the 4 p.m. ET cutoff, the Credit Gateway processes the request on a best-effort basis or on the next business day.

- Step 2—The federal entity also must send an email to Credit Gateway Customer Care before the 4 p.m. ET cutoff confirming that the Credit Gateway should honor the Fedwire “Request for Reversal of a Prior-Day Transfer” referenced in Step 1. Upon receipt, the Credit Gateway automatically returns the Fedwire. No forms are required from the federal entity. The email confirmation should include the amount of the wire and the date the wire was originally received. For assistance with prior-day returns, federal entities should contact Credit Gateway Customer Care.

Important: Federal entities must complete both steps 1 and 2. Failure to complete one of these steps nullifies the return request.

7545.50b—Option B (Form Required)

The federal entity may complete and email a Fedwire Return Form to Credit Gateway Customer Care no later than 4 p.m. ET. Upon receipt, the Credit Gateway automatically returns the Fedwire. If the Fedwire Return Form is received after the 4 p.m. ET cutoff, the Credit Gateway processes the request on a best-effort basis or on the next business day. For assistance with prior-day returns, contact Credit Gateway Customer Care.

Section 7550—ACH Operational Guidelines

7550.10—Hours

Normal ACH operating hours for the Credit Gateway are Monday through Friday
(except federal holidays) from 8:30 a.m. to 6 p.m. ET.

7550.20—Required Information for ACH

Information that must be provided on an ACH transaction to Fiscal Service is specified in Appendix 2 for ACH credits. Corporate Credit and Debit (CCD) is the preferred ACH Standard Entry Class Code and record format used by the Credit Gateway. However, for federal entities requiring more remittance information on their ACH transactions, the Credit Gateway also supports the Corporate Credit and Debit Plus (CCD+) and Corporate Trade Exchange (CTX) formats. Federal entities desiring to use the CCD+ or CTX formats should first consult with the Credit Gateway program area.

Requests for transmitting ACH credits to Fiscal Service normally are initiated by the federal entity's customer to its bank’s funds transfer department. Banks that do not maintain an account at an FRB must use the services of correspondent banks when making a deposit to the Credit Gateway. All ACH transactions must be sent directly to Fiscal Service via the Credit Gateway. ACH transactions will not be accepted at designated Treasury General Account (TGA) financial institutions.

Policies and procedures regarding remitters’ requests for ACH transfers are determined by the bank sending the transfer, not the Credit Gateway. Therefore, federal entity customers also must work within the processing guidelines established by their bank. Bank guidelines may include processing cutoffs, transaction fees, and other bank requirements. ACH fees charged by the bank of the remitter are to be paid by the remitting customer. Fees should not be deducted from the payment amount due to the federal entity.

ACH debits are not permitted to the Credit Gateway. Federal entities should advise their customers accordingly.

7550.30—Returns

The need to return an ACH entry received in the Credit Gateway may result due to errors by the sending financial institution or miscommunication between a federal entity and its remitters. In general, Nacha rules require the return of erroneous ACH transactions by the second banking day following the settlement of the original transaction. Federal entities need to proactively reconcile their collections within the two banking days.

To return an ACH transaction, the federal entity must email a completed ACH Return Form to Credit Gateway Customer Care no later than 4 p.m. ET. Forms are available on the Credit Gateway website. Upon receipt, the Credit Gateway automatically returns the ACH transaction. If the ACH Return Form is received after the 4 p.m. ET cutoff, the Credit Gateway processes the request on a best-effort basis or on the next business day. For assistance with ACH returns, contact Credit Gateway Customer Care.

Contacts
Direct inquiries concerning this chapter to:

Department of the Treasury
Bureau of the Fiscal Service
Settlement Services Division
3201 Pennsy Drive, Building E
Landover, MD 20785
Telephone: 202-874-5304

Direct inquiries concerning Credit Gateway transaction receipts, returns, reversals, and corrections to:

Credit Gateway Customer Care
Telephone: 314-425-1841
Email: customer.care@usbank.com

Direct inquiries concerning new account setup and general inquiries to:

Credit Gateway Branch Manager
Telephone: 202-874-5304
Email: creditgateway@fiscal.treasury.gov

Credit Gateway forms are available on the Credit Gateway website.

Direct inquiries concerning the CIR access to:

CIR Customer Support
Telephone: 216-579-2112
Email: CIR.customersupport@clef.frb.org

Direct Inquiries concerning ITS.gov:

Telephone: 816-414-2125
Email: ITS.Outreach@Fiscal.Treasury.gov

Appendices Listing

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<td>1</td>
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<tr>
<th>Section Header</th>
<th>Section Title</th>
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<tr>
<td>7520 Definitions of Terms</td>
<td>Added new term, International Treasury Services. Adjusted term &quot;National Automated Clearing House Association (NACHA)&quot; to &quot;Nachas&quot;.</td>
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<tr>
<td>7525 Background and Concepts</td>
<td>Spelled out acronyms for Federal Reserve Bank (FRB) and Collections Information Repository (CIR).</td>
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<tr>
<td>7530.10 New Account Setup and Maintenance</td>
<td>Changed section heading from &quot;New Account Setups&quot; to &quot;New Account Setup and Maintenance&quot;. Spelled out acronym for Agency Location Code and updated chapter reference to TFM Volume I, Part 1, Chapter 2000, section 2025. Referred users needing to submit a Credit Gateway Account Setup Form to the contacts section for new account setup inquiries. Added language to the last paragraph regarding the periodic review of reports and the closure of accounts inactive for a year or more.</td>
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<tr>
<td>7535.10 Voucher and Support Listing</td>
<td>Added guidance regarding voucher numbers and a statement that deposits/vouchers include full transaction detail records.</td>
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<td>7540 Erroneous Agency Reporting of Deposits</td>
<td>Added language stating where agencies view all Credit Gateway vouchers, the CIR. Modified the language on reporting unidentifiable transactions. Added a link to the Credit Gateway website.</td>
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<td>7545.20 Required Information for Funds Transfers</td>
<td>Added language to the first paragraph about obtaining payment instruction templates. Added third paragraph regarding sending Fedwires from outside the country using foreign banks.</td>
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<tr>
<td>7545.30 Returns</td>
<td>Updated language on Fedwires older than six months stating they will not be returned.</td>
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<tr>
<td>7550.20 Required Information for ACH</td>
<td>Added language to the first paragraph regarding the ACH Standard Entry Class Codes.</td>
<td></td>
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<tr>
<td>7550.30 Returns</td>
<td>Changed &quot;NACHA&quot; to &quot;Nachas&quot; and added a link to the Credit Gateway website.</td>
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<tr>
<td>N/A Contacts</td>
<td>Added contact information for ITS.gov. Updated contact information from</td>
<td></td>
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Appendix 1

Required Information for Funds Transfer Fedwire Messages to Fiscal Service

<table>
<thead>
<tr>
<th>Fedwire Field Tag Name</th>
<th>Fedwire Field Tag #</th>
<th>Required Information</th>
</tr>
</thead>
</table>
| Type/Subtype Code       | (1510)              | Type and Subtype Codes entered by the sender.  
  EXAMPLE: 1000 |
  EXAMPLE: $9,999,999.99 |
| Sender FI               | (3100)              | Identifies the sending financial institution’s 9-digit American Bankers Association (ABA) routing number and short name. The sending bank will provide this number.  
  EXAMPLE: 999999999 BANK XYZ |
| Sender Reference        | (3320)              | The sender institution’s reference information may be inserted by the sending bank to identify the transaction.  
  EXAMPLE: 201201010000000001 |
| Receiver FI             | (3400)              | Identifies the receiving institution. The 9-digit identifier 021030004 is the ABA Credit Gateway routing number for Treasury. The short name for Treasury’s routing number is TREAS NYC.  
  EXAMPLE: 021030004 |
| Business Function Code  | (3600)              | Identifies the type of funds transfer message. Financial institutions should use either Customer Transfer (CTR) or Customer Transfer Plus (CTP).  
  EXAMPLE: CTR |
Provided by the agency. The 8-digit numeric Agency Location Code (ALC) or 12-digit Credit Gateway account number used to identify government departments and agencies. The ALC/Credit Gateway account number is mandatory and must be specified in the funds transfer Beneficiary Identifier field to be correctly classified to the respective agency. Fedwires with invalid numbers are automatically returned to the originating financial institution. Agencies that use 3- or 4-digit ALCs should include preceding zeros to create a complete 8-digit ALC number. The agency name should be entered in the Beneficiary Name field.

**EXAMPLE:** Beneficiary Identifier 12345678
Beneficiary Name Gov’t. Agency Name

**Originator to Beneficiary Info. (6000)**

Used to identify information conveyed from the originator to the beneficiary; for example, details of the payment, including invoice numbers and amounts.

**EXAMPLE:** Loan payment for invoice #12345
Contact John Doe at 111-111-1111 for questions.

### Appendix 2

**Required Information for Funds Transfer ACH Credit Messages to Fiscal Service**

<table>
<thead>
<tr>
<th>Nacha Field Name</th>
<th>Required Information</th>
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<tbody>
<tr>
<td>STANDARD ENTRY CLASS (SEC)*</td>
<td>CCD</td>
</tr>
<tr>
<td>TRANSACTION TYPE</td>
<td>22</td>
</tr>
<tr>
<td>RECEIVING ABA NUMBER</td>
<td>051036706</td>
</tr>
<tr>
<td>DFI ACCOUNT NUMBER</td>
<td>Enter the 6- or 12-digit agency account number.</td>
</tr>
<tr>
<td>RECEIVING COMPANY NAME</td>
<td>Enter the agency account name or other identifier provided by the agency.</td>
</tr>
</tbody>
</table>
*CCD is the preferred SEC code. However, depending on an agency's needs, other SEC codes can be used. Agency's desiring to use SEC codes other than CCD should first consult with the Credit Gateway program area.